

### **SUGGESTIONS AND COMPLAINTS**

Each service location has a box for comments, suggestions, and complaints regarding Library services. Comments, suggestions, and complaints may also be [emailed to feedback@jmrl.org](mailto:feedback@jmrl.org). These comments will be regularly analyzed and addressed by the Library Director or appropriate Departments of the Library.

Requests for the reclassification or reconsideration of specific library materials or resources will be accepted using JMRL Form: 4.24 in accordance with JMRL's Reconsideration Policy: 4.24.