Greene County Library
FY2018

**USAGE**

- 119,624 Items checked out by Greene Residents
- 69,674 Visitors

**INTERNET SIGNUPS**

- 5,634

**PROGRAMS**

- Number of Programs: 202
- Program Attendance: 5,522

**REFERENCE HELP**

- 4050 Questions Answered
Louisa County Library
FY2018

**Usage**
- Items Checked out by Louisa residents: 92,983
- Visitors: 83,052

**Internet Signups**
- 9,259

**Programs**
- Number of Programs: 257
- Program Attendance: 6,750

**Reference Help**
- Questions Answered: 6,642
Nelson Memorial Library
FY2018

**Usage**
- Items Checked out by Nelson residents: 76,760
- Visitors: 64,829

**Internet Signups**
- 6,285

**Programs**
- Number of Programs: 191
- Program Attendance: 5,142

**Reference Help**
- Questions Answered: 4530
Library programs support the mission of the Library by providing users with additional opportunities to access information, education, and recreation. Article I of the Library Bill of Rights states, "Books and other library resources should be provided for the interest, information, and enlightenment of all people of the community the library serves."

The Library recognizes that it serves communities that comprise people of different ages, backgrounds, sensibilities, personalities, interests, and needs. The Library actively seeks to present a variety of programming options representing a diversity of formats, ideas, and expressions that reflect the broad range of viewpoints and cultural perspectives in its communities.

Library programs may take place on-site at the library, in other locations, or online, and may be presented by library staff, library-approved volunteers, or partners. The Library may participate in cooperative or joint programs with other organizations, institutions, or individuals in order to make use of outside skills or expertise. Individuals or organizations may request consideration to partner with Library staff to present a program by completing a Program Partnership Request Form (JMRL Form: Section 4.53). Alternatively, groups may use meeting rooms for their own purposes as described in the Library’s Meeting and Conference Rooms Policy (JMRL Policy 5.1).

Library programs are open to the public and generally free of charge, although some may be subject to capacity limits and target age guidelines. Programs that are of a primarily commercial nature intended to solicit business are not offered. However, with advance written permission from the Library Director, program presenters may sell copies of their creative works related to their performance/presentation as a resource to program participants. Library staff shall not be involved in such sales in any fashion.

Library presentation of a program does not constitute an endorsement of the program content or the views expressed by the participants or speakers, any more than the purchase of material for the Library collection constitutes an endorsement of the material content or its creator's views. Concerns, questions, or complaints about Library programs are handled in accordance with the Library’s Reconsideration Policy (JMRL Policy 4.24).

Adopted February 26, 2001
(Reviewed 10/24/11)
Revised December 2018
RECONSIDERATION POLICY

Any library user has the right to request reconsideration of library materials and resources: an item’s inclusion or location in the collection, a library program, a library display, or access to web content through the library’s filtering system. JMRL Request for Reconsideration form (4.24) is available at each library location. The Library supports the American Library Association’s Bill of Rights, Freedom to Read, Free Access to Libraries for Minors, and Freedom to View Statement. Initial requests will be forwarded to the manager in charge of the service for a response. Appeals will be heard by the Library Director, and any final determination will be made by the Library Board of Trustees, if necessary.

Adopted December, 2018